

Electronic Acknowledgement Receipt

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| EFS ID: | 4832118 |
| Application Number: | 10633018 |
| International Application Number: | |
| Confirmation Number: | 4722 |
| Title of Invention: | Escalated handling of non-realtime communications |
| First Named Inventor/Applicant Name: | Kevin McPartlan |
| Customer Number: | 29053 |
| Filer: | David H. Tannenbaum/Donna Dobson |
| Filer Authorized By: | David H. Tannenbaum |
| Attorney Docket Number: | 47524/P152CP1/10613139 |
| Receipt Date: | 20-FEB-2009 |
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| Time Stamp: | 16:43:08 |
| Application Type: | Utility under 35 USC 111(a) |

Payment information:

| | |
|--|-------------|
| Submitted with Payment | yes |
| Payment Type | Credit Card |
| Payment was successfully received in RAM | \$810 |
| RAM confirmation Number | 2136 |
| Deposit Account | |
| Authorized User | |

File Listing:

| Document Number | Document Description | File Name | File Size(Bytes)/Message Digest | Multi Part/.zip | Pages (if appl.) |
|-----------------|----------------------|-----------|---------------------------------|-----------------|------------------|
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|--|------------------------|--------------|---|--------|----|--|--|--|
| 1 | | P152CP1.pdf | 677823 6fb7cde297b9f16d89bf2554a948162e031d4 257c | yes | 15 | | | |
| Multipart Description/PDF files in .zip description | | | | | | | | |
| Document Description | | Start | End | | | | | |
| Request for Continued Examination (RCE) | | 1 | 1 | | | | | |
| Fee Worksheet (PTO-06) | | 2 | 2 | | | | | |
| Amendment Submitted/Entered with Filing of CPA/RCE | | 3 | 3 | | | | | |
| Claims | | 3 | 12 | | | | | |
| Applicant Arguments/Remarks Made in an Amendment | | 13 | 15 | | | | | |
| Warnings: | | | | | | | | |
| Information: | | | | | | | | |
| 2 | Fee Worksheet (PTO-06) | fee-info.pdf | 30111 7b32e86d9140566ef6d98f15db13c5d8fc eb5 | no | 2 | | | |
| Warnings: | | | | | | | | |
| Information: | | | | | | | | |
| Total Files Size (in bytes): | | | | 707934 | | | | |
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